

We're here to help

We have an international toll-free number so that you can reach us when you're outside Canada and the U.S. Use this number for both group benefits and workplace retirement savings plan questions.

Universal Toll-Free Number (UTFN) is **800-9876-5470**

The UTFN is available from the countries listed below. You'll need to add the international access code for the country you're calling from before dialing the UTFN. For example, if you're calling from Argentina you'd need to dial 00.800.9876.5470.

What to do if you're calling from a country that doesn't support the UTFN

- Dial **1-416-753-4300** from 8 a.m. to 8 p.m. ET, Monday to Friday. This number is not toll-free, so standard carrier charges may apply.
- Sign in to **mySunLife.ca** and use the **Chat live now** function between the same hours.

Countries that support the UTFN

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| • Argentina | • Japan |
| • Australia | • Luxembourg |
| • Belgium | • Malaysia |
| • China | • Netherlands |
| • Colombia | • New Zealand |
| • Denmark | • Norway |
| • Finland | • Philippines <i>(may only be accessible from a land-line)</i> |
| • France | • Portugal |
| • Germany | • Singapore |
| • Hong Kong | • South Korea |
| • Hungary | • Spain |
| • Ireland | • Sweden |
| • Israel | • Switzerland |
| • Italy | • Taiwan |
| | • United Kingdom |

